

CAR AVAILABILITY AND RATES

Display with flight segments	CAALS# (# = air segment)
Display without flight segments	CAALMIA05SEP-08SEP/ARR-10A-10A
Display Local Availability & Rates	CAALORLR7205SEP-08SEP/ARR-10A-10A
Display One-way between Airports	CAALMIA05SEP-08SEP/ARR-10A-10A/DO-TPA
Display One-way Airport to Local	CAALMIA05SEP-08SEP/ARR-10A-10A/DO-MIAS71
Display One-way Local to Airport	CAALORLR7205SEP-08SEP/ARR-10A-10A/DO-TPA
Display One-way Local to Local	CAALORLR7205SEP-08SEP/ARR-10A-10A/DO-MIAS71

OPTIONAL SHOP QUALIFIERS

Display Association Rates	/RC-A-
Display by Car Type	/VT-ICAR
Display Contracted Rate or Direct Bill	/CD-XXXXXXX
Display in a different currency	/FC-XXX (ex: /FC-CAD)
Display by Loyalty number	/ID-XXXXXXXXXX
Display Government Rates	/RC-G-
Display Unlimited Miles	/MI-U

SELL FORMATS

Reference Sell from Availability Display	CS1 (1 = line number)
Direct Sell between Air Segments	CSALS#/VT-ICAR (# = segment number)
Direct Sell after one-way Air Segment	CSALS#/VT-ICAR/DD-04NOV/RT-10A (# = segment number)
Direct Sell without Air Segment	CSALMIA05SEP-08SEP/ARR-10A-10A/VT-CCAR
Direct Sell Local Location	CSALORLR7205SEP-08SEP/ARR-10A-10A/VT-CCAR
Passive Segment	11ACSALJFK12MAR-16MAR/VT-ECAR/ARR-6P-8P/CF-12345678

OPTIONAL SELL QUALIFIERS

(SI FIELD SHOULD BE LAST QUALIFIER)

Billing Reference	/BR-XXXXXXX
Child Seat	/SQ-CST (use a - (dash) between multiple entries)
Cash-In Club	/SI-CIC##### (after coupon, before supplemental information)
Coupon Code	/SI-PC-XXXXXXXXXX (should be first within SI field)
Credit Card Guarantee	/G-CCXX123456789123EXPMMYY (XX=Credit card code)
Flight Information	/ARR-AA324 (AA=airline code, 324=flight #)
Infant Seat	/SQ-CSI (use a - (dash) between multiple entries)
Name (if different than first name in PNR)	/P# (# = passenger name number)
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Renter Email Format	/EM-abcdef123@xxxcompany.com
Renter Telephone (Standalone format)	AP555-123-4567
Supplemental Information	/SI-XXXX (use a . (period) between multiple entries)
Voucher Payment (see Helpful Hints section)	/SI-VI--XXXXXXX (two dashes following VI)
Voucher Payment-Full Credit (Expanded Electronic Voucher)	/VV-FC/BN-Cbillingnumber Steps 2 & 3; ER, then CVP/S#/ET (# = seg no.)
Voucher Payment-Days/Group (Expanded Electronic Voucher)	/VV-GDA/BN-Cbillingnumber Steps 2 & 3; ER, then CVP/S#/ET (# = seg no.)
Voucher Payment-Value (Expanded Electronic Voucher)	/VV-EUR123.45/BN-Cbillingnumber (destination currency) Steps 2 & 3; ER, then CVP/S#/ET (# = seg no.)
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-loyaltynum/G-CCAlbillingnumber
Booking with Contract ID (CD) and Billing Number (ID) (No Loyalty Number)	/CD-contractid/ID-billingnumber

ALAMO LOCATIONS

Display list of locations by city	CLALNYC
Display list of locations by state	CLALUSFL-R (ex., R = vicinity code for RESORT, etc.)
Display list of locations by country	CLALGB-X (ex., X = vicinity code for RAIL, etc.)
Display airport location policy	CPOALORD or GGCARALORD
Display local location policy	CPOALORLR71 (limited)
Access DRS/Keywords index	GGCARAL
Convert currency	FZIEUR1000USD
Find Currency and Country Codes	DC COUNTRY NAME

RATE RULES

Display Rate Rule	CR# or RTSVCC# from PNR (# = line number)
Redisplay Car Quote	MPCA

MODIFY*

Modify Car Type	2/VT-ICAR (2 = segment number)
Modify Drop off City	2/DO-LAX (2 = segment number)
Modify Arrival Time	2/ARR-7P (2 = segment number)
Modify Return Time	2/RT-10A (2 = segment number)
Cancel Segment	XE2 (2 = segment number)
Voucher Print (retrieve after booking)	CVP/S#/ET (# = segment number)

*Verify your confirmation number after a modify, it may have changed due to a forced cancel/rebook

HELPFUL HINTS

- Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.
- When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.
- For multiple coupon codes: add one to reservation and contact help desk to have others added.
- When booking multiple items in the SI field, please use a period to separate items.
- When booking multiple items in the SQ field, please use a dash to separate items.
- To determine which is the correct voucher format to use for your contract, please contact your Alamo representative.
- For “Value” vouchers, use the currency used by the destination station.
- The alpha code at the end of the confirmation number will alert you to the level of service at the pick-up location:
COUNT - Renters will need to stop at the **rental counter** or may use the rental kiosk for processing

ASSISTANCE

Travel Advisor Help Desk	1 800 4 AGENTS (1 880 424 3687) or tagents@nationalcar.com
Mobility	1 888 233 8749 or Mobility@alamo.com
Hearing Impaired TTY devices	1 800 522 9292

